

Return form

Fill out the spaces here below and send it with your delivery note (or a copy) together with the product.

Exchange

It isn't always easy to find the right size. If you're not satisfied with your product you're of course welcome to exchange it. If you want to change size, color or model you let us know at the bottom under comments. You're paying for the exchange to us and we will send your new product without any shipping costs.

Express-exchange

If you're in a hurry with your exchange you're able to make an express-exchange. You order your new product through our website and then you send the product that you wish to exchange to us with this note and make a cross in the box mark express-exchange. Also fill out your new order number. We will pay your money back when the product has arrived to us.

Return

If you're not completely satisfied with the product you can return it to us with this form filled out. When the product has return to us we will insert your money back on your bankcard or if you have chosen to pay by invoice we cancel that one. All tags and hygiene protections must still be attach to the product or we will not approve the return because it counts like you used the product.

Reclaim

If it should be anything wrong with your product or it broken soon after you have received it you can reclaim the product to us. Send the product back to us with this form, were you explain the problem.

Order number

Purchaser name

Exchange

Return

Express-exchange

Reclaim

Comment

Return address

TYR/Nordic Swim & Sports AB

Vita huset

37022 Drottningkär

Customer service

When you have question, contact our customer service on info@tyrbaltics.com or +46455-33 93 20.

Opening hours:

Monday – Friday kl 09-16 (closed for lunch 12-13)